

## QUALITY ASSURANCE POLICY

AMBC Limited aim to provide a construction service of the highest standard and is committed to understanding, meeting and exceeding the needs and expectations of all our clients.

The Company policy of continuous improvement is aided with the information gathered from our client feedback and regular reviews of targets and objectives. This is based on fully understanding and accepting clients requirements at every stage of the build from initial site meeting through construction stage to final handover and by the day-to-day transactions of management and staff.

The management of AMBC Limited is committed to ensure that the company operates this standard and constantly strives to seek improvements to all processes.

AMBC Limited uses a quality assurance system (FastField Forms) to monitor the quality and progress of each plot on each of its sites. AMBC Limited managers and supervisors use this tool to ensure that all subcontractors and employees are providing the highest possible quality in line with our company vision and values. Forms are shared with site managers and clients at the end of each build to provide thorough information regarding the standard and quality of the product.

For this policy to succeed, the management ensures that we:

- Regularly review quality systems to ensure continual improvement
- Ensure all employees are aware of their responsibilities within the Quality Assurance Policy
- Promote teamwork at all levels to include daily job chats and tool box talks
- Provide resources and training necessary to ensure employees meet the required level of quality and performance to maintain a high standard of workmanship
- Carry out regular appraisals with employees to encourage a committed and motivated workforce to produce the highest level of service to our clients
- Ensure that all sub-contractors and others who are involved in our projects meet the required quality standards
- Ensure Health & Safety policy is implemented at all times with risk assessments and method statements produced where required
- Form an effective communication structure including keeping the client informed and involved at all stages of the project
- Handover quality builds on time and defect free

Within AMBC Limited, quality forms an integral part of the company's sustainable business strategy. We are committed to achieving high standards of quality in all areas of our activities thus ensuring and exceeding client expectations.